

An update to our community,

We know this has been a challenging week and we wanted to continue to share updates on the actions we are taking at Imperial's Norman Wells operations to protect our workforce and the community from the spread of COVID-19.

As events continue to unfold, Imperial is constantly monitoring and assessing the situation to ensure we maintain a healthy work environment. We are following all guidance from the federal and territorial/provincial government authorities and keeping in contact with the Town of Norman Wells and local health authority. We are closely tracking our workforce and there have been no suspected cases of COVID-19 at the Norman Wells operation.

We recognize there are questions about our rotational workforce and how we will continue to ensure the safety of the community. We would like to share the following information to help provide answers. Imperial is aware of the travel restrictions that have been announced by the Government of the Northwest Territories and we are working with the government to understand those changes.

Specific to members of our workforce returning to site, we have established a pre-flight screening process in Edmonton. Any person travelling to the Norman Wells operation is required to report to a private terminal and complete a travel and health screening form. They are then reviewed by a medical professional, who takes their temperature to ensure there is no fever or signs of sickness before they are cleared to come to Norman Wells.

The company has well-established business continuity plans in place to manage impacts related to infectious disease outbreaks. These include implementing appropriate self-quarantine restrictions. All workers showing any signs of illness must quarantine in camp or at home and be cleared by Imperial's occupational health department before returning to work.

We have taken steps to reduce our work activities, focusing on tasks such as operations surveillance, preparing for river break-up, critical facility maintenance and ensuring a reliable supply of power to our community. As a result we have reduced our rotational workforce by 30 percent and nearly half of our resident employees are currently working from home.

Our operations continue to adhere to the highest of safety and environmental standards. Should the situation require us to shut down, we have developed plans to do so, however, carrying out those plans will result in the need for additional workforce at site. This is a decision we would make only after careful consideration.

We appreciate everyone's commitment and patience with these efforts during this unusual and challenging time. There continues to be an extraordinary level of co-operation and communication among our employees, contractors and our service providers, as well as the community. We are aware our local community contact phone number is currently not working and we are working to address this quickly.

We will continue to keep you informed in the event of significant changes. Please reach out to our community affairs advisor Lisa Duncan at 867-688-0817 or [lisa.a.duncan@exxonmobil.com](mailto:lisa.a.duncan@exxonmobil.com) if you have any questions.