

March 24, 2020

To our community,

We value the relationship we have built with the community and recognize there are questions about measures we are taking to protect the region from the spread of COVID-19. We continue to carefully track our workforce and have no confirmed cases at our Norman Wells operations. We know this is a difficult time for everyone and their families, our first priority remains to keep our communities safe and continue to increase our actions to support this.

### **Flight pre-screening**

The Government of the Northwest Territories has prohibited travel to the territory with some exceptions. These exceptions include transient workers supporting the mineral and petroleum resources industry.

All Imperial personnel are subject to pre-flight screening in Edmonton before travelling to site to start their rotation. In discussions with the territory, Imperial has shared the measures we have in place to help protect our workers and the community through proactive screening and self-isolation protocols. Currently, our workforce is not required to self-isolate in the designated hubs.

We are assessing additional measures, including longer rotations or chartered flights, to reduce the potential frequency and external interactions of rotational workers travelling to site.

### **Onsite measures**

We are closely monitoring our workforce to identify any potential symptoms. Strict protocols are in place to quickly isolate any individuals in question in camp as we work with the local health authority for further assessment.

On site, we have implemented social distancing and additional hygiene measures. More than half of our resident workforce is now working from home.

### **Staying in camp**

We have directed our resident employees to follow government guidance to stay home as much as possible. We have also directed our rotational personnel to remain at the camp during off-hours. Additional measures have been put in place at the camp to limit interaction of the workforce with camp employees.

### **Operation shutdown**

Our operations continue to adhere to the highest of safety and environmental standards. Should the situation require us to shut down, we have developed plans to do so, however, carrying out those plans will result in the need for additional workforce at site. This is a decision we would make only after careful consideration.

We continue to follow all government guidance and are taking increased measures to reduce the risk of the spread of COVID-19. We recognize that this is a situation that will last for a significant period of time and we will continue to keep you informed.

Please continue to share your questions and concerns with us by contacting our community affairs advisor Lisa Duncan at 867-688-0817 or [lisa.a.duncan@exxonmobil.com](mailto:lisa.a.duncan@exxonmobil.com).