

Virtual Shareholder Meeting Guide

ATTENDING THE VIRTUAL MEETING

This year we will hold our meeting in a virtual-only format, which will be conducted via live webcast. Registered shareholders and duly appointed proxyholders will be able to vote. All shareholders will be able to ask questions, and guests can attend and view the webcast.

TO ATTEND:

1

Login to the meeting 15 minutes beforehand at:
www.virtualshareholdermeeting.com/IMO2021

Select your LOGIN type:

- Shareholder
- Proxyholder /Appointee
- Guest

No matter where you are, you can access the virtual shareholder meeting using an internet-connected device such as a laptop, computer, tablet or smart phone.

2

For Registered and Beneficial Shareholders:

Enter your 16-digit control number, First and Last Name > Click Enter Here

3

For Proxyholders or Appointees:

Enter your First and Last Name, and E-mail Address
 Click Continue > Enter the EXACT NAME and APPOINTEE IDENTIFICATION NUMBER provided to you by the shareholder > Click Submit

4

For Guests:

Enter your First and Last Name, and E-mail Address > Click Enter Here

NAVIGATION

After you have been successfully authenticated you will be taken to the meeting page. Here you can view company materials, vote, ask questions and watch the webcast.

The screenshot shows the main interface of the virtual shareholder meeting. At the top, it says "Welcome to Annual Meeting or Shareholders" and "POWERED BY Broadridge". On the left, there is a video player with a "Connecting" status and a play button. Below the video player is an "Ask a Question:" box with a character count of "4000 characters left" and a "Submit" button. On the right, there is a "Proxy Ballot" window for the "2021 Annual Meeting". The meeting date is listed as "Meeting Date" and "Meeting for holders as of". Below this is an "ELECTRONIC BALLOT" section with a table for voting options. At the bottom, there is a "Meeting Materials" section with links for "Notice of Meeting", "Information Circular", and "Annual Report".

VOTING

When the Chair declares the ballot open, you can see the resolutions and voting choices by clicking the "Vote Here!" button. To cast your vote or change your vote, follow the instructions on the electronic ballot.

This is a close-up of the "Proxy Ballot" window. It shows the "2021 Annual Meeting" details, including the "Meeting Date" and "Meeting for holders as of". The "ELECTRONIC BALLOT" section contains a table with the following structure:

Item	Vote Options
01 DIRECTOR	<input type="radio"/> For All Nominees <input type="radio"/> Withhold All Nominees <input type="radio"/> For All Nominees Except Those Selected Below
1)	<input type="checkbox"/>
2)	<input type="checkbox"/>
3)	<input type="checkbox"/>
4)	<input type="checkbox"/>

QUESTIONS

Only shareholders or appointed proxyholders may ask questions during the meeting.

If you would like to ask a question, you may do so by entering it in to the "Ask a Question" box which can be found underneath the media player window. Questions can be submitted at any time during the meeting.

After you have typed your question click the "Submit" button. You will then see a Confirmation message so you know that your question has been submitted. Questions will be moderated by the Chair.

This is a close-up of the "Ask a Question:" box and the "Meeting Materials" section. The "Ask a Question:" box has a character count of "4000 characters left" and a "Submit" button. The "Meeting Materials" section has links for "Notice of Meeting", "Information Circular", and "Annual Report". Below the links, there is a note: "If the meeting does not begin automatically, please click the play button on the audio section of the media player. If you experience any technical issues, it is strongly encouraged that you check your internet connections, close and restart your browser or try a different web browser entirely."